IBM has been present in India since 1992. IBM India's solutions and services span all major industries including financial services, healthcare, government, automotive, telecommunications and education, among others. As trusted partner with wide-ranging service capabilities, IBM helps clients transform and succeed in challenging circumstances. The diversity and breadth of the entire IBM portfolio of research, consulting, solutions, services, systems, and software, uniquely distinguishes IBM India from other companies in the industry.

Who you are

You will support problem and change tickets for client support operations (e.g. storage systems or server) for work involving problem determination and implementation of changes to hardware, software, applications, or network systems. These tasks are not standardized and require independent thought and problem solving to resolve. Interaction with other teams is often required to solve issues. It also provides opportunity to understand the current Automation and Analytics work going on with clients to simplify and maximize operations with minimal effort

Skills Required:

- Fundamentals of IT
- Basic Concepts in Networking, Windows, Linux, Unix and other OS.
- Basic Knowledge of concepts about databases
- Basic Knowledge of Z/Os and Operations Monitoring
- Fundamentals of SAN, Back-up and Restore Technology
- Fundamentals of Cloud and Cloud Computing.

How we'll help you grow

- Access to "Your Learning Portal" open to all IBMers, to help employees develop their technical skills, with over 500+ learning plans, covering 200+ roles
- Opportunities of participating in programs designed to keep the employees skills industry relevant: Upskill employees to newer versions of technologies /cross-skill to grow diverse technical skills in the same technology. This also entails key external training sessions & certifications.
- Capability Building Interventions on non-technical aspects like communication, leadership, project management, service management, risk, quality and compliance

Shift

Rotation: Candidate should be willing to work in assigned shifts (including night shifts).

Deployment location

Anywhere within India, candidates should be willing to relocate based on project requirements

Academic Credentials/ Eligibility –

1. We are looking for B.Sc/M.Sc/BCA/MCA/Diploma (computer/IT specialization only) students, 2019/2020/2021 pass outs.

2. 65% or 6.5 CGPA above are eligible to apply (Calculation of qualifying marks =Sum total of marks obtained divided by Sum total of maximum marks obtainable. All subjects will be considered including elective/optional subjects)

3. No current Backlogs.

==CTC Compensation: -==

Will be discussed in the last round of interview.